**Project Scope document**

* Project Summary :
  + This is a chatbot which will satisfy customer queries with intelligent document understanding.
* Project Requirements :-
  + Project requirements include

1)Functional req.

2)Technical requirements

3)Software requirements

* Functional Requirements
  + As this is a customer care chatbot customer will be asking queries to the chatbot and it will be solving their queries along with smart documentation understanding.
  + Basically user will input a query and chatbot will answer to it.
  + If a query input isn’t understood by the chatbot then it will ask user to rephrase there query.
* Technical Requirements
  + Good network quality so that app can work
  + Enough RAM
  + Operating system
* Software Requirements
  + Python
  + IBM Watson assistance
  + IBM Cloud
  + Node red
* Project Deliverables
  + At the end of this project, you will be able to use thisIntelligent customer help desk which is a chatbot with smart document understanding.
* Project Team
  + This project is being done indivisually by me (Meghana Joshi)
* Project Schedule
  + The project started in the from first week of june and will end at June end.
  + This is a project of 1 month duration where we wll be these mile stones step by step:

1) Project planning and kickoff

2) Exploring IBM Watson and Cloud

3) Exploring UBM Cloud Functions

4) Final development

The taasks has to be performed sequentially as the next task depends on the previous task.